

GRAND VILLA CASINO PARKING and TRANSPORTATION

The best method to get your volunteers to and from the casino, depends on if there is an event at Rogers Place booked during the same time.

If there is no event at Rogers Place:

- Your volunteers may find parking in the lot directly north (behind) the casino. The two southernmost rows and the easternmost row are reserved for Grand Villa. The rows are clearly marked. Volunteers may park there without charge, but they must register their license plates with customer services, located at the top of the escalator in the casino.
- There are several surface lots around Rogers Place/Grand Villa, and the underground parkade below the casino. Volunteers are required to pay for their parking in these lots. AGLC allows you to reimburse your volunteers from your casino account funds for parking at Grand Villa, but you will need to submit the parking receipts to AGLC.
- The casino Security Guards are not licensed outside of the casino, so they cannot escort volunteers to their vehicles.
- You can check this website to see when events are booked at Rogers Place:
 - <https://www.parkingpanda.com/rogers-place-edmonton-parking>

If there is an event at Rogers Place:

- Your volunteers may have difficulty finding a parking space in any lot around Grand Villa. The parkade below Rogers Place/Grand Villa is not available during a major event. All of the parking lots in the general area use “event pricing” during events, which can be more than double the normal rate.
- Traffic flow around the casino is restricted during a Rogers Place event. Volunteers accessing the lot north of the complex will have to come in from the north, on 102 Street from 106 Avenue.

Transportation:

- Instead of parking, your volunteers may wish to use a taxi service or Tapp Car. This may be the best method during an event at Rogers Place. You can reimburse your volunteers for their taxi expenses from your casino account funds, but you will need to submit the taxi receipts to AGLC. Note that AGLC will only reimburse if a professional driving service such as a taxi company is used. For example, AGLC does not allow reimbursement for gas money if a volunteer is dropped off by a friend.
- To save on transportation expenses, you may ask your volunteers working a particular shift meet at a central location and proceed together by taxi.
- Two significant advantages to using a taxi service instead of parking, are convenience and safety. Volunteers leaving the casino after their shift get into a taxi directly in front of the building, instead of walking to their vehicles which may be some distance away.